![myPatientSpace logo] **myPatientSpace**

Review of a Total Joint Replacement Pilot Patient Feedback

MYPATIENTSPACE.COM

Total Joint Replacement Orthopedics

Provide access to patients with

myPatientSpace Digital Health Companion.

- Education across the Journey and lifestyle recommendations.
- Pre and Post Surgery.
- Daily Animated Exercises and tracking (Prehab-Rehab)
- What to Expect delivered
- Access to all information
- Automatically delivered to patient at each stage of their journey.

Potential Benefits (depends on features used)

With the myPatientSpace platform and apps

Improve communication

Scale operations and Improve care delivery

Reduce Waitlist Times

Manage Patients Remotely

Improve Patient Experience & Brand & Outcomes

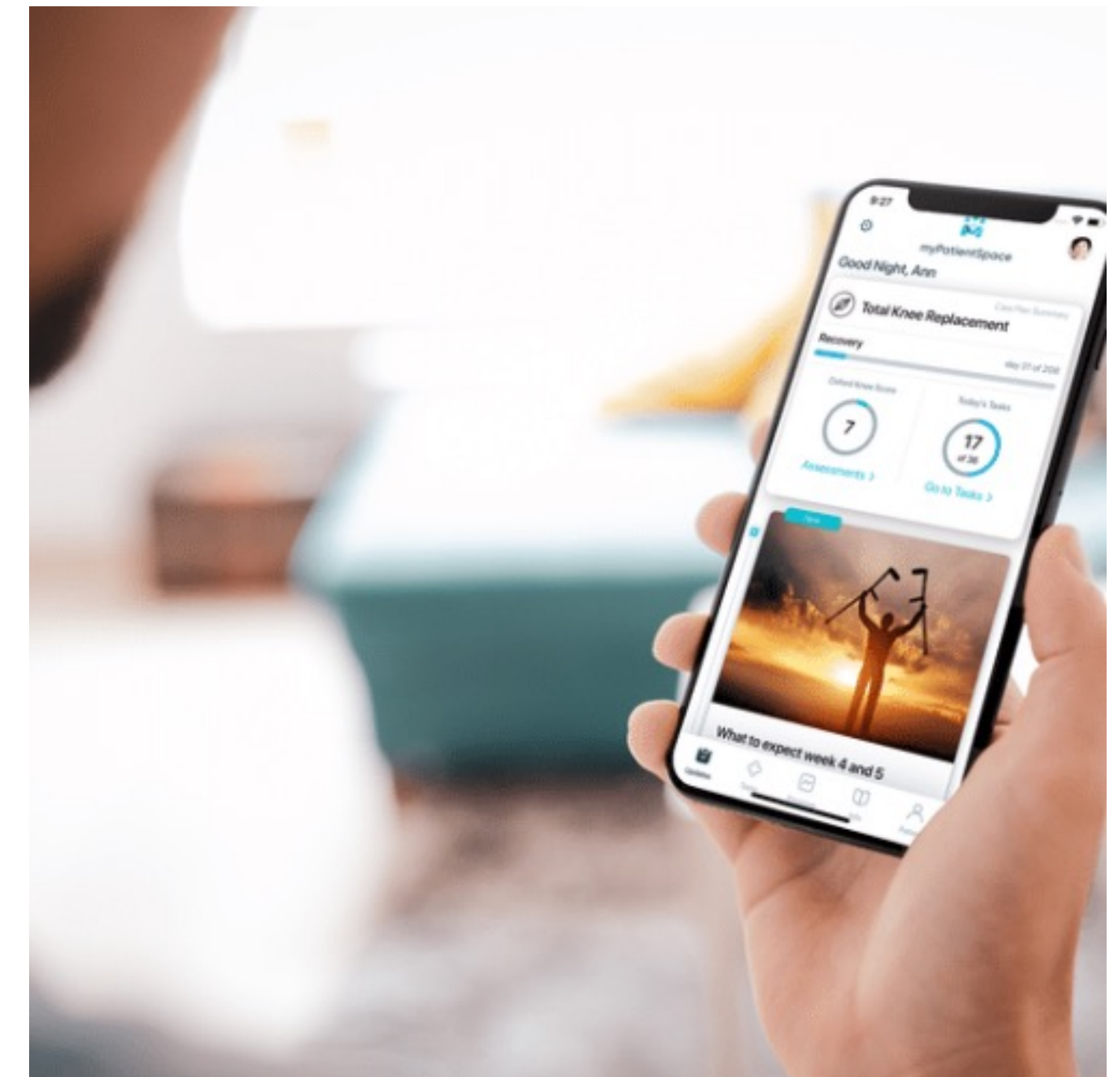Increase Treatment Adherence

Lower TCO

Gather real-world evidence

Overall Results

94 Patients signed up to myPatientSpace during the Pilot.

(Mainly May – July, some early stage in end of Feb, March)

From patient's surveyed*

- **100%** of patients would recommend the app to other patients undergoing surgery.

- **98.5%** of patients said using the app improved their Healthcare Experience.

(*n=60 responses at time of report – 65% (note not all patients had reached stage of survey)

Large cross section of age groups

20-30 – 2

30-40 - 7

40-50 – 13

50-60 – 30
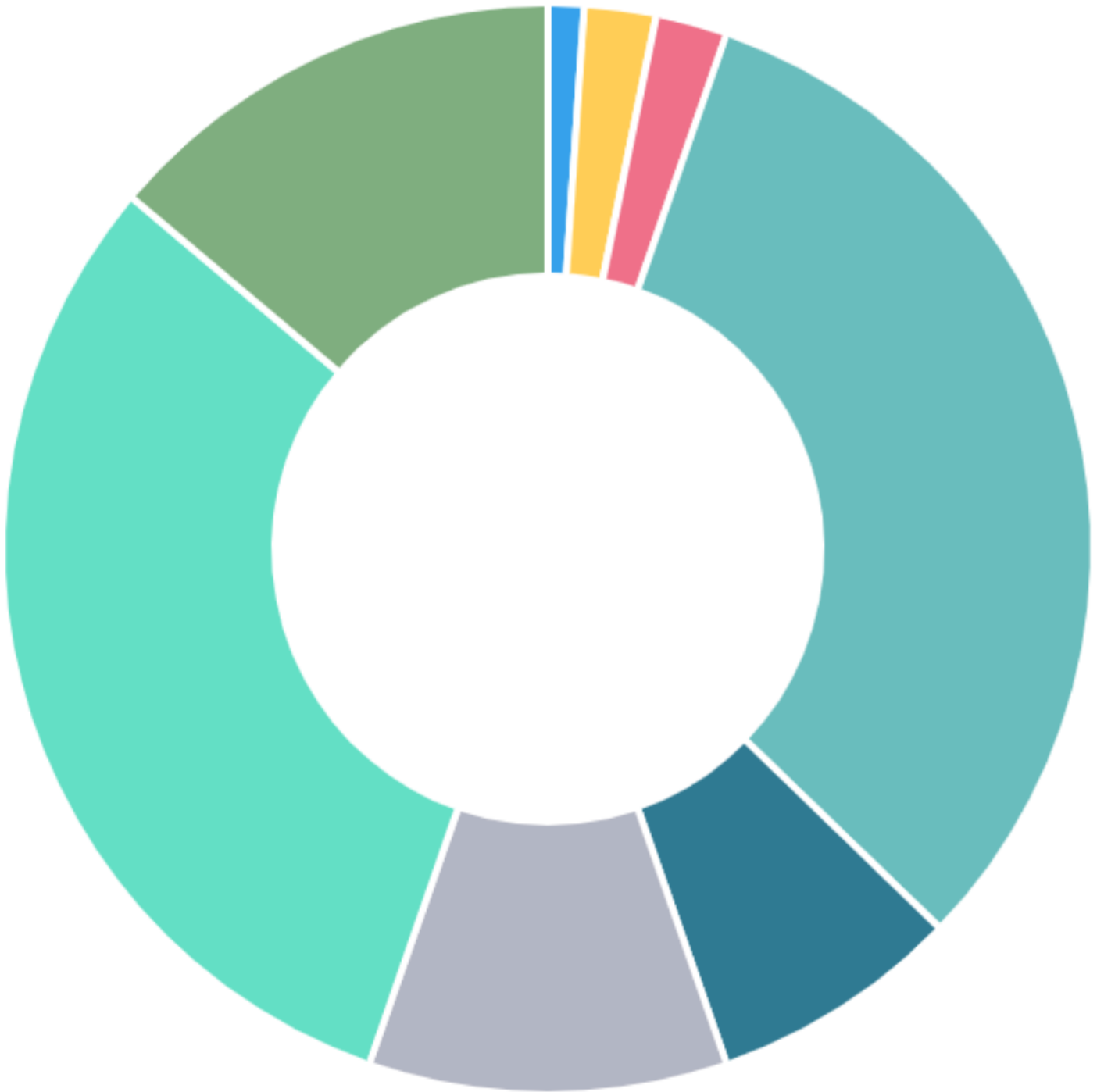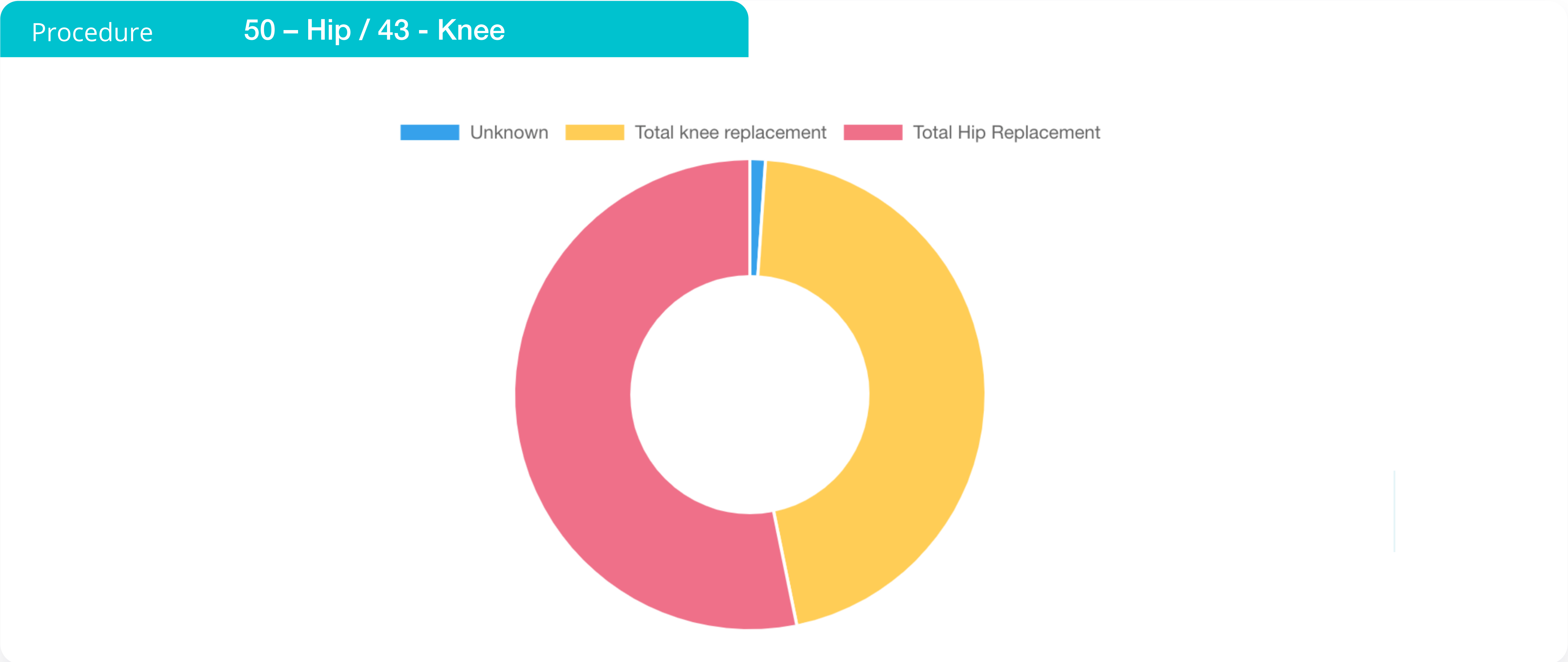
60-70 – 29

70-80 – 10

>80 - 2

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Similar usage between both Total Knee and Total Hip Patients

Procedure	**50 – Hip / 43 - Knee**

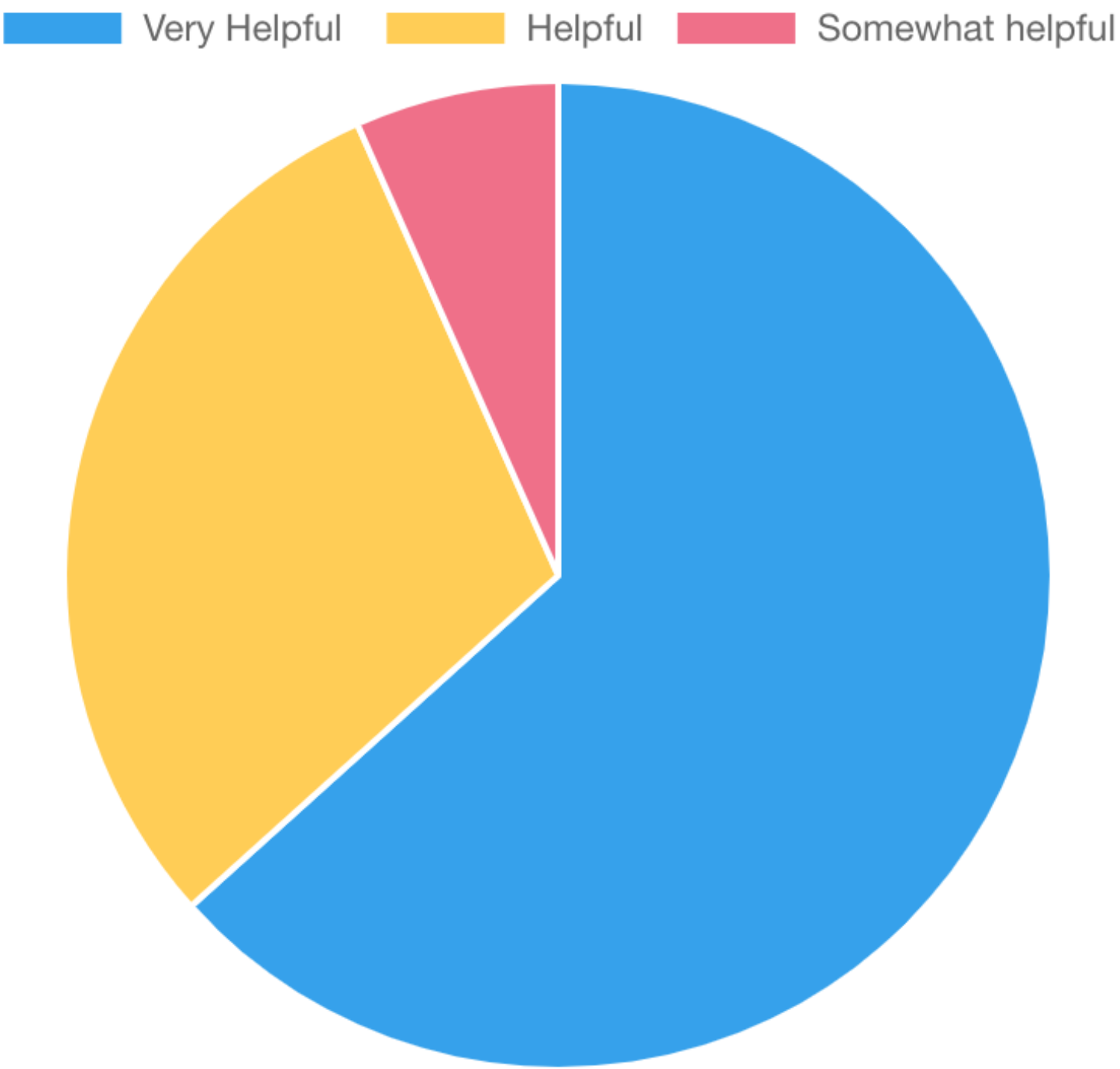Legend: Unknown · Total knee replacement · Total Hip Replacement

Patients found the App helpful during their journey

Majority found it Very Helpful

Do you find using the app helpful during your TJR journey?

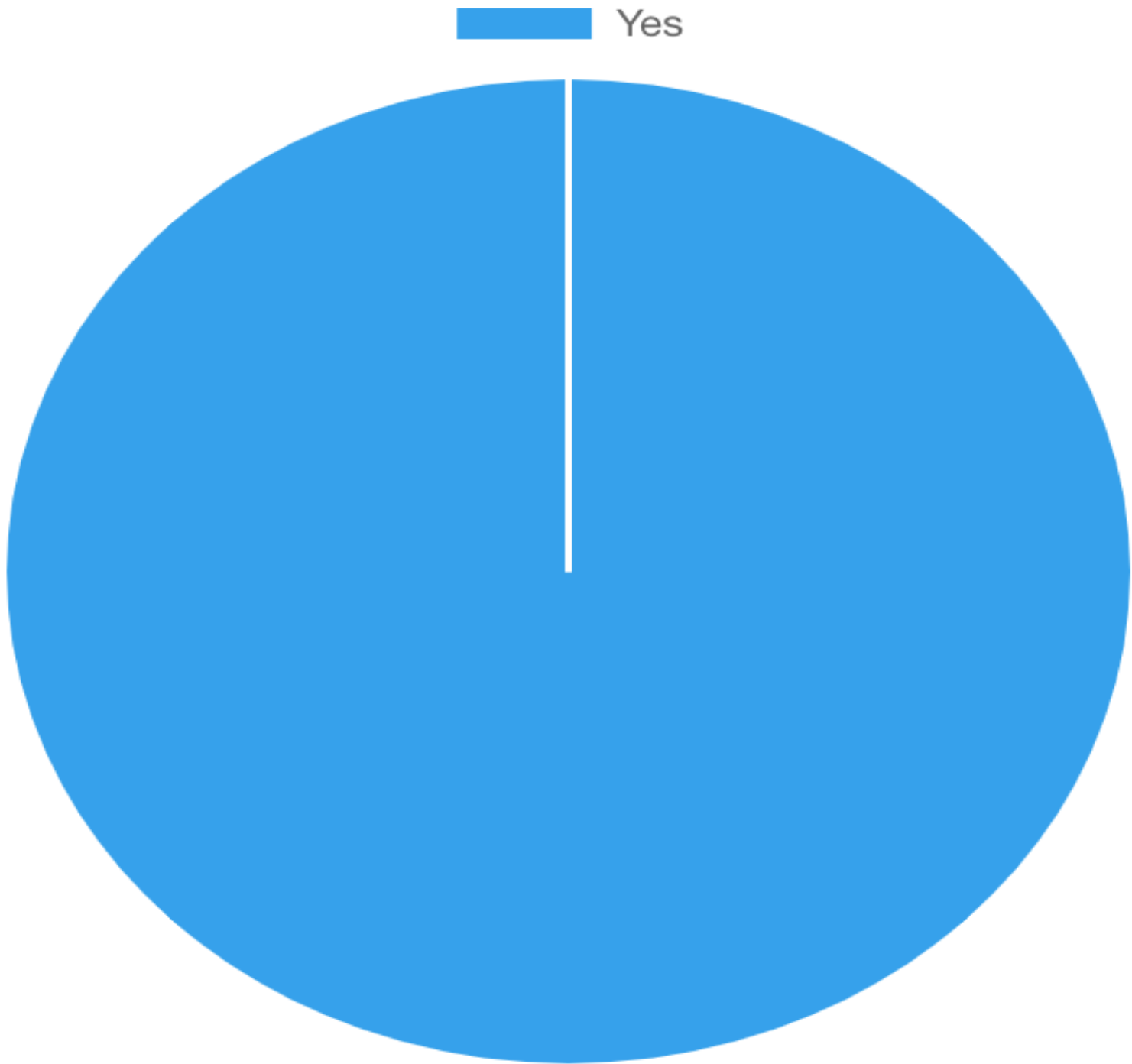Legend: Very Helpful · Helpful · Somewhat helpful

Available Options: Not helpful, Somewhat helpful, Helpful, Very Helpful

100% recommend the app to others undergoing surgery

Highly Recommended

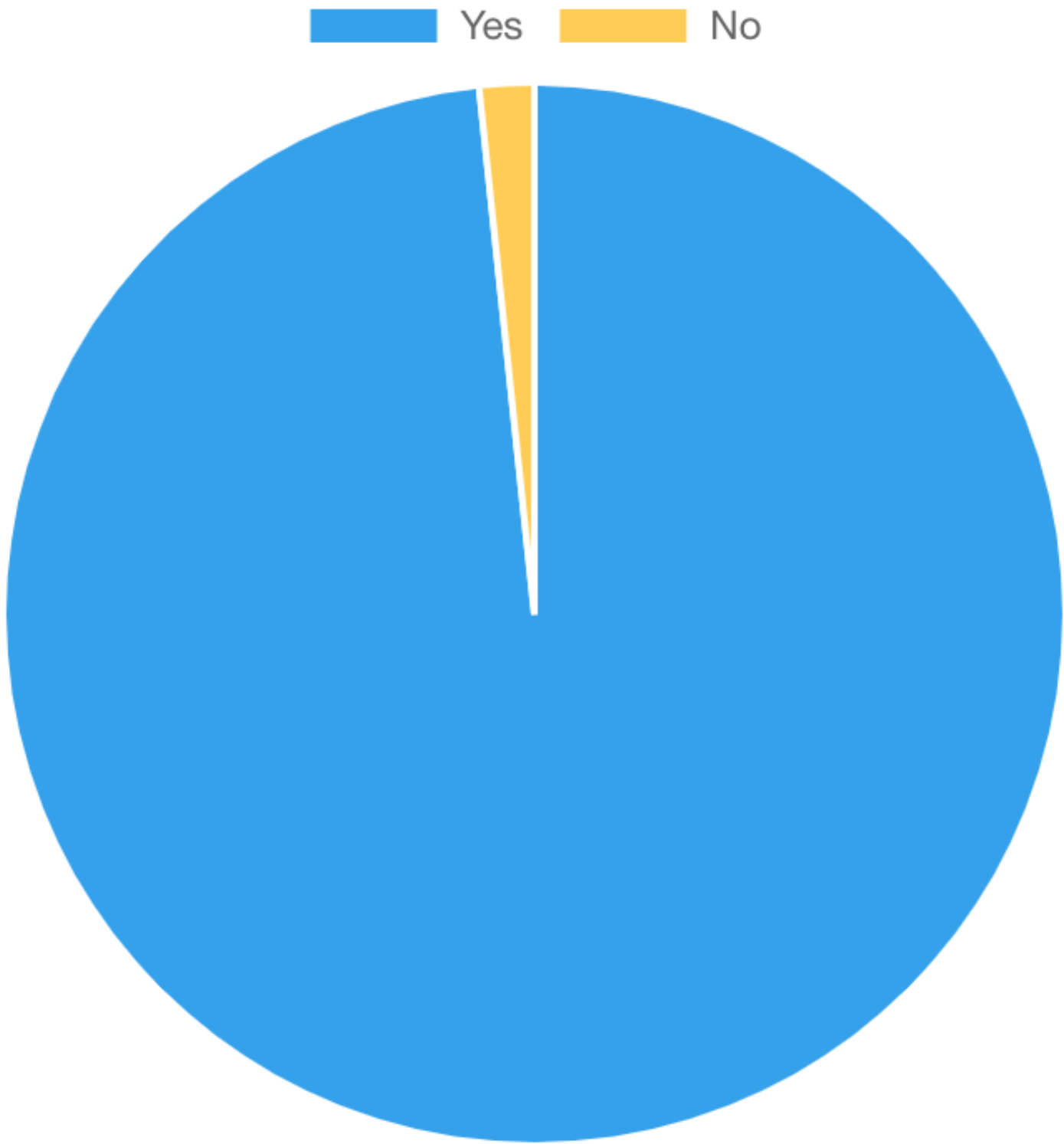**Would you recommend to use the app to others undergoing surgery?**

■ Yes

Available Options: No, Yes

98.5% Say it improves their Healthcare experience

Improves experience

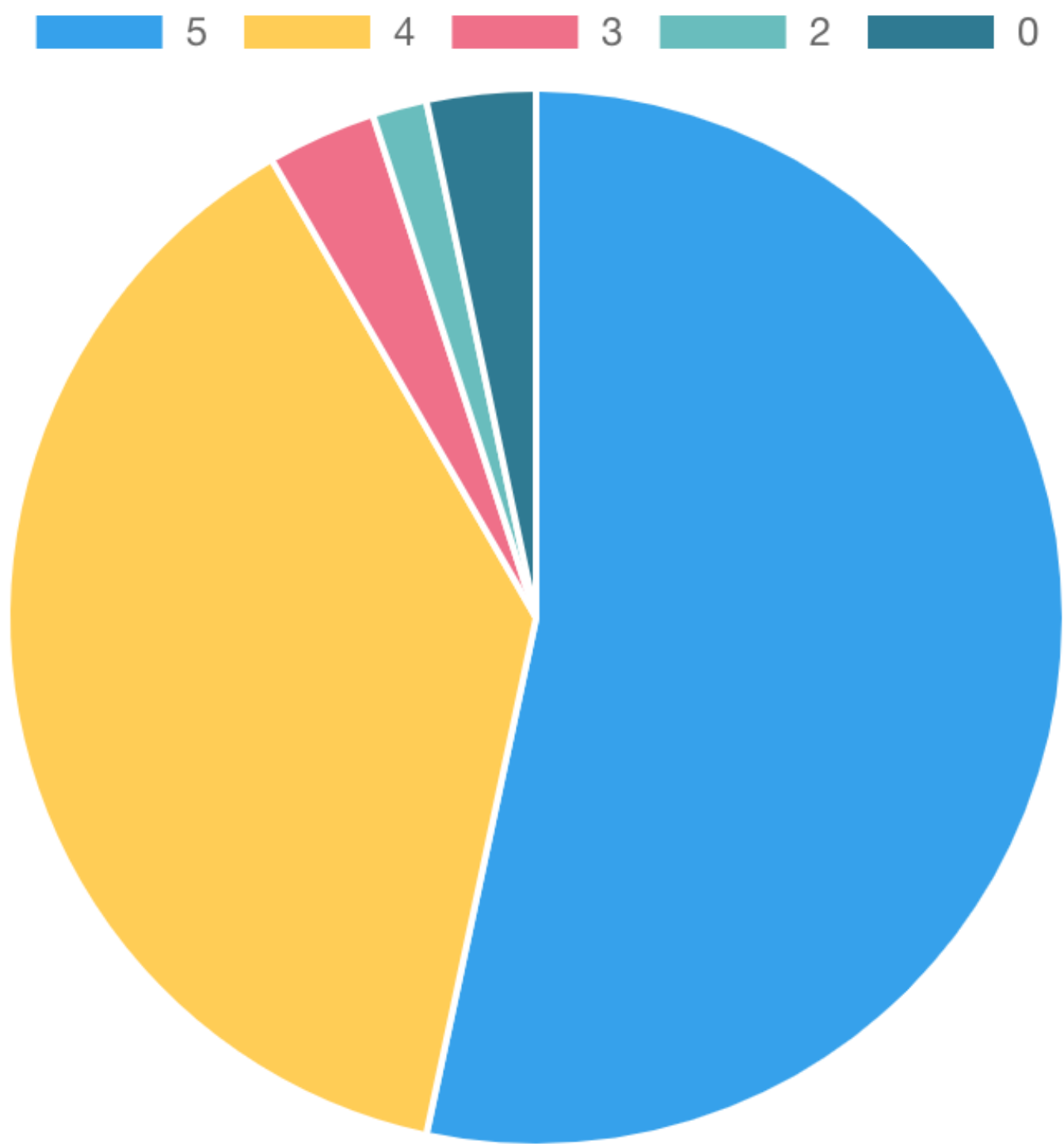**Do you think having access to the app improves your healthcare experience?**

■ Yes   ■ No

Available Options: No, Yes

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Most patients rate it 4/5 out of 5

From 0 to 5 how would you rate the app ?
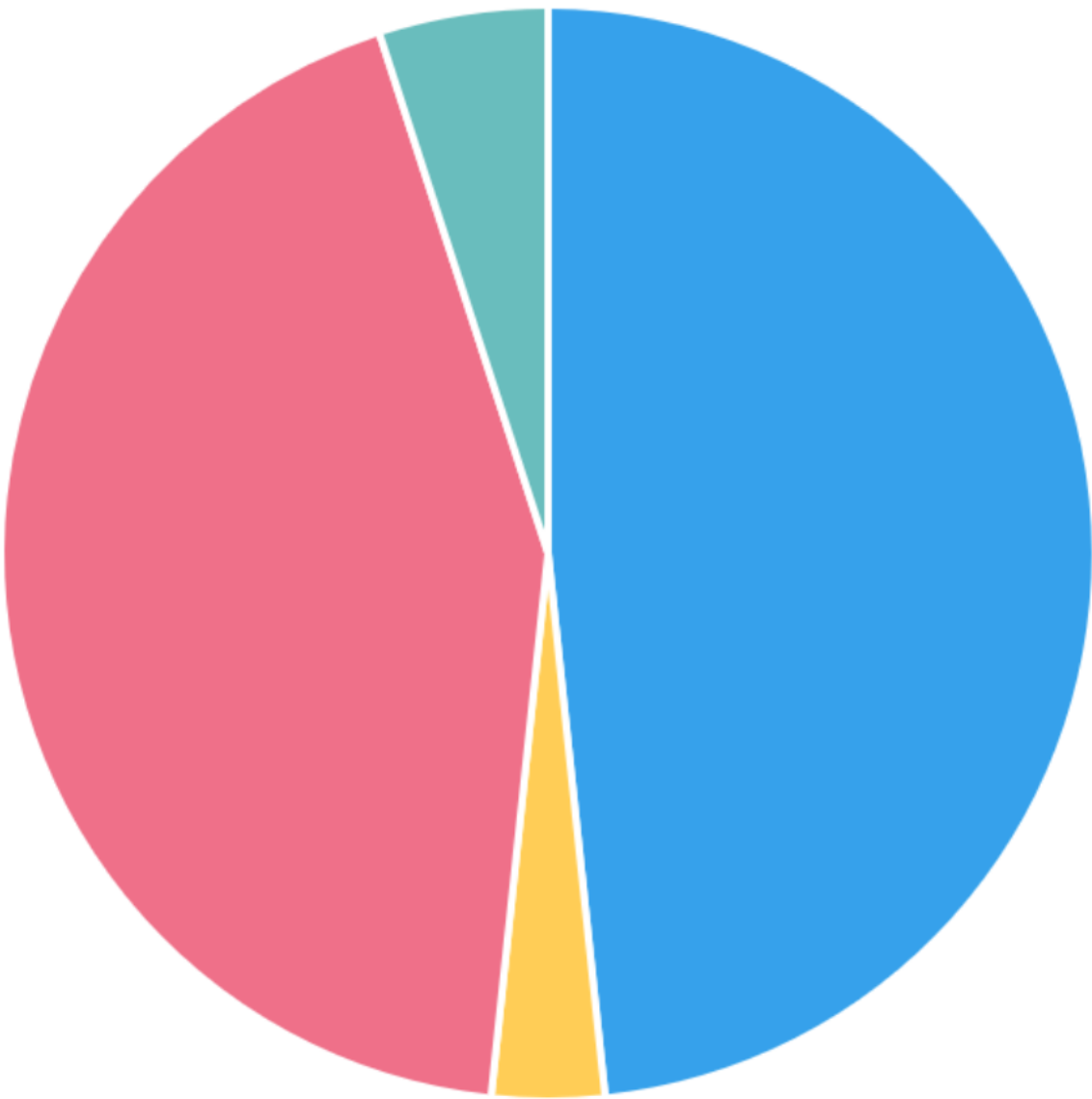
Legend: 5, 4, 3, 2, 0

Patients all aspects and knowing what to expect the most useful

Most patients found all aspects helpful

What did you find most helpful?

■ All of the above   ■ Feeling supported   ■ Education - Knowing what to expect

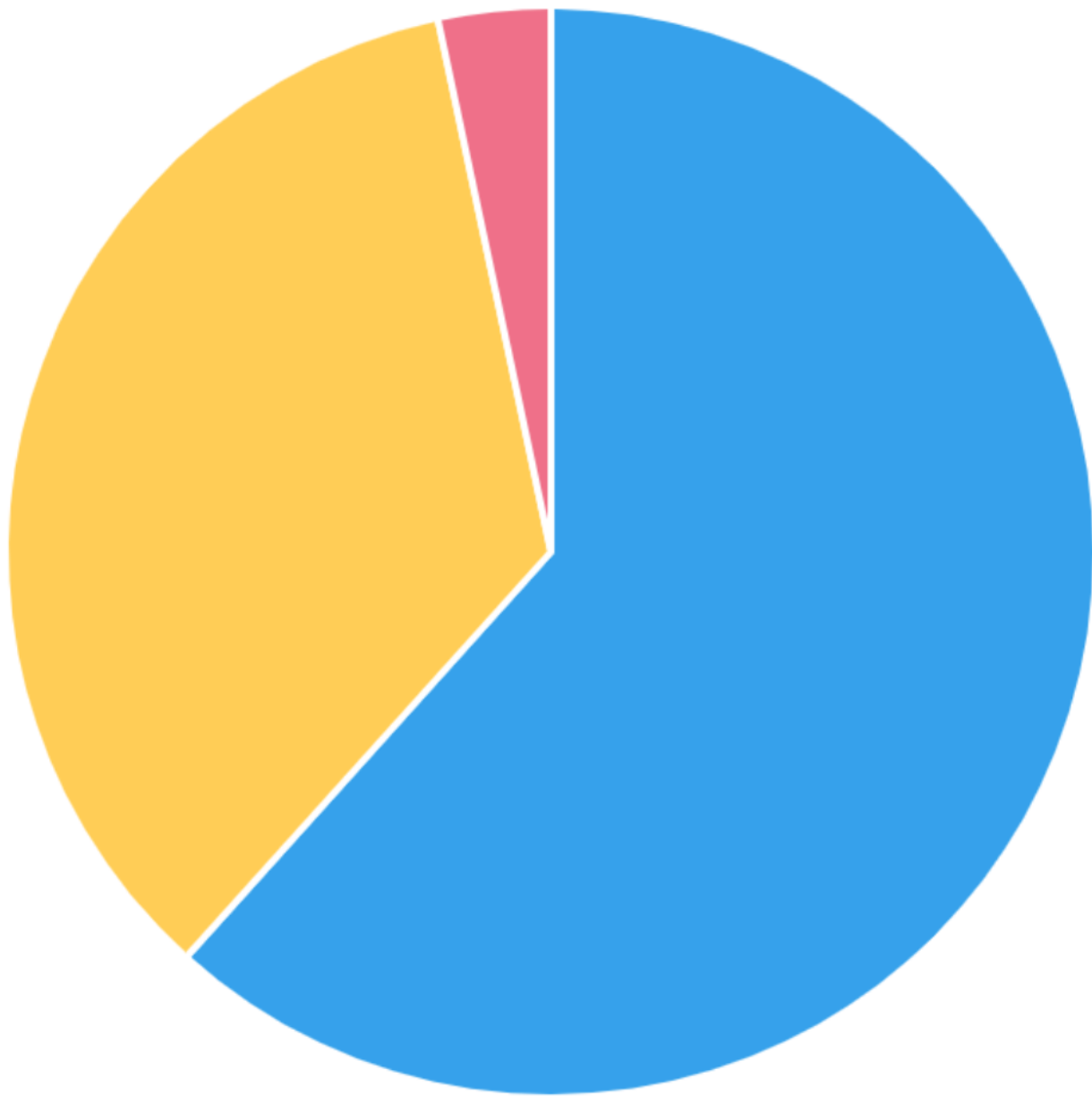■ Daily Exercises and Tasks

Available Options: Nothing, Education - Knowing what to expect, Daily Exercises and Tasks, Feeling supported , All of the above

Patients found the App easy to use.

Most patients had no issues in using the App.

Do you find the app easy to use?

- Had no trouble using the app
- Very easy to use with practice
- Somewhat Easy to use

Available Options: Not easy to use, Somewhat Easy to use , Very easy to use with practice, Had no trouble using the app
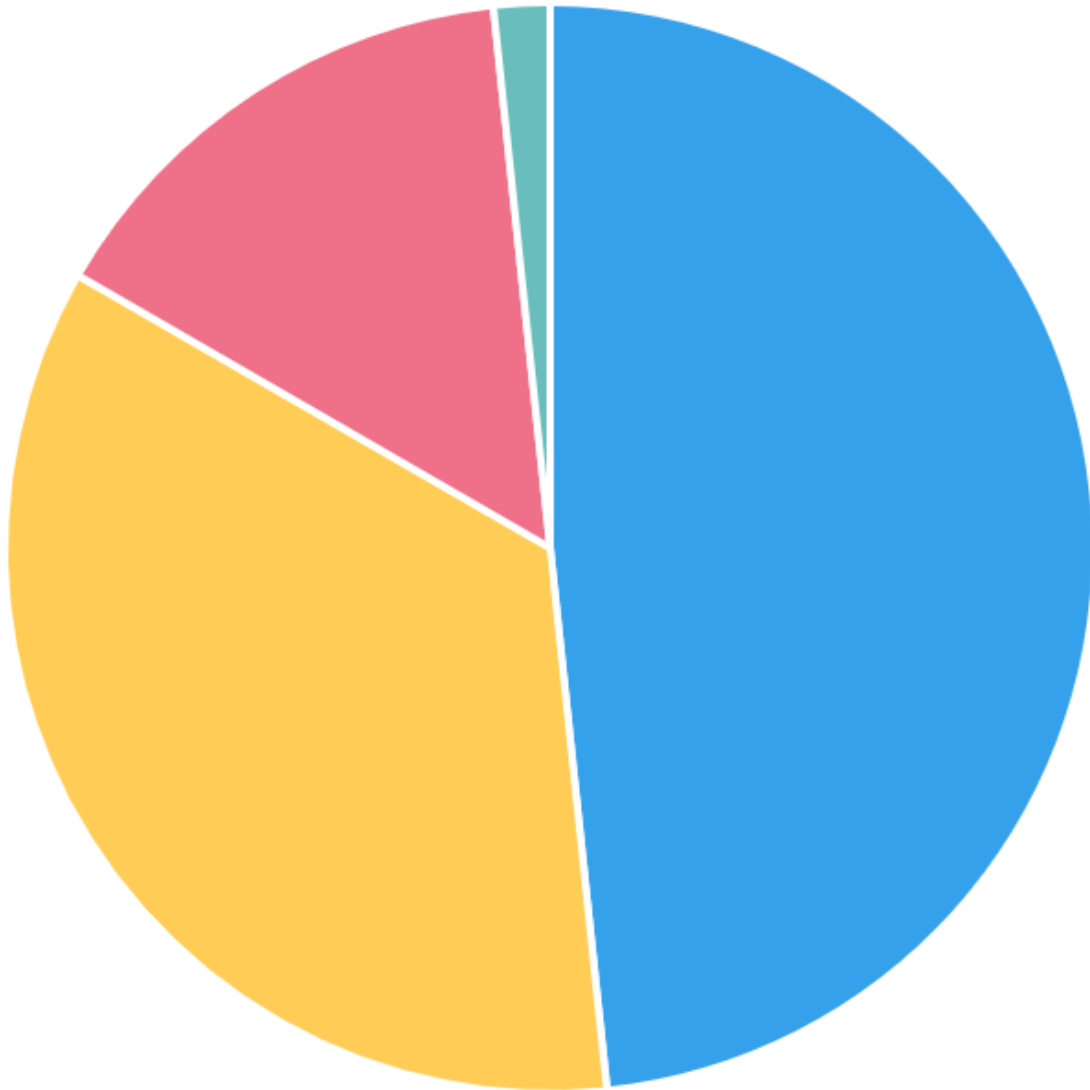
Patients said they will use the App a lot during their Journey

Most patients report using the App a lot during their journey.

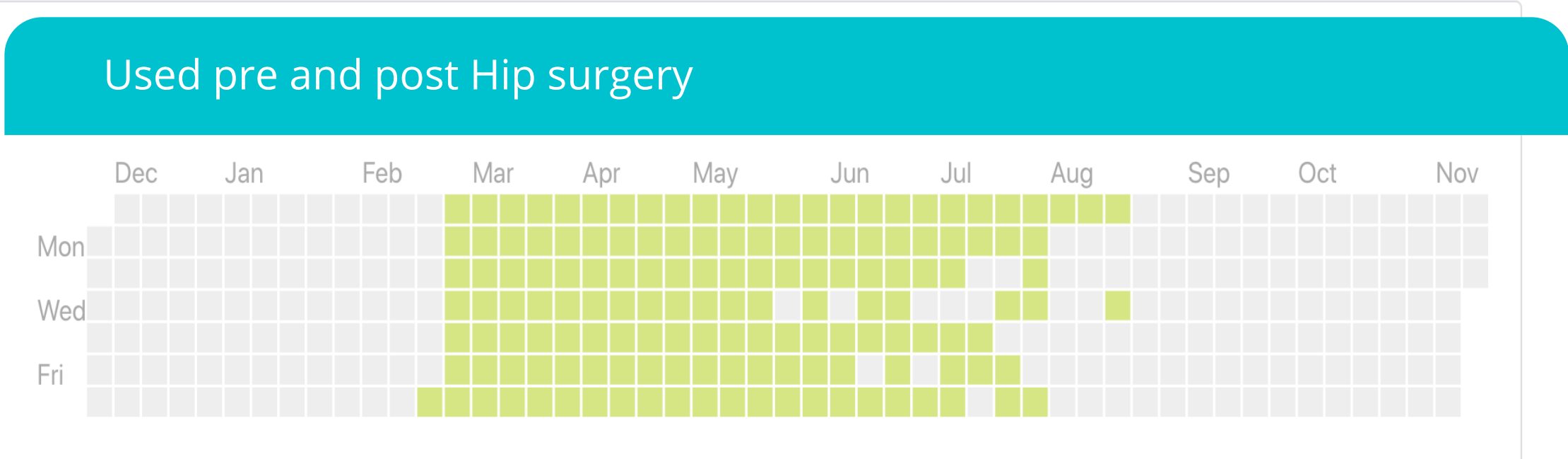During your surgery journey - how often will you use the app ?

- Very frequently - multiple times a day
- Frequently - many days a week
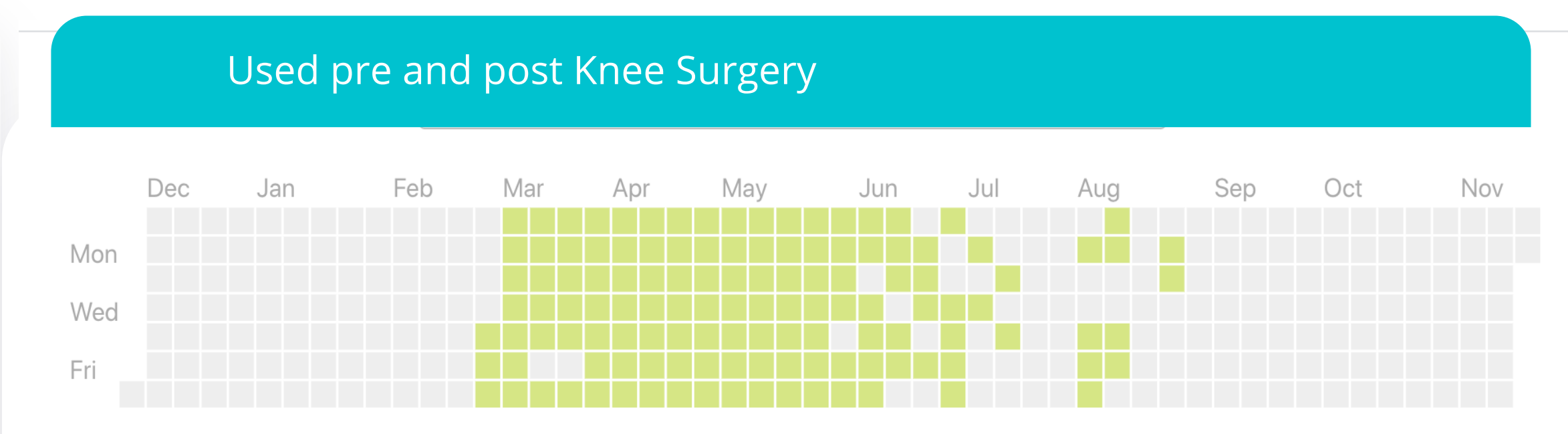- Often - most weeks or as needed
- Rarely

Available Options: Never , Rarely , Often - most weeks or as needed, Frequently - many days a week , Very frequently - multiple times a day

Example usage by Patients
Green indicates used App on that day.

Used pre and post Hip surgery

Total Hip Replacement
Surgery – March
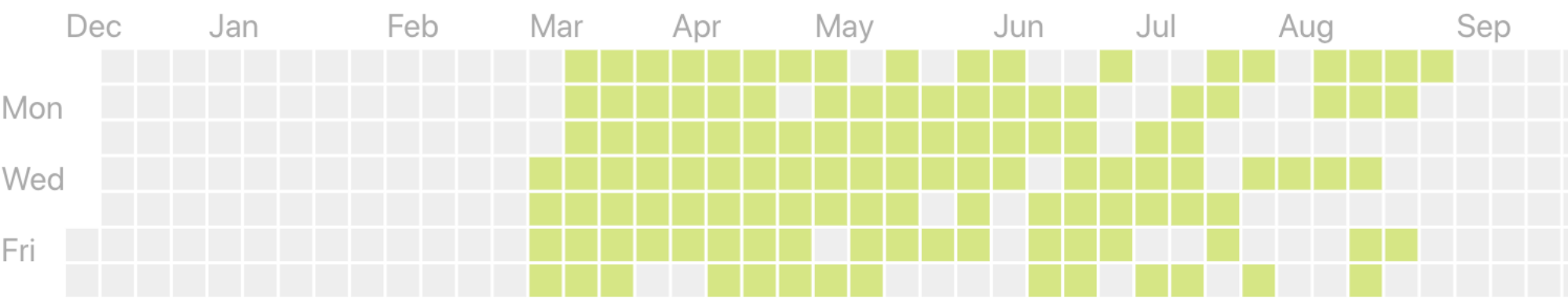Female – Mid 60's

Used pre and post Knee Surgery

Total Knee Replacement
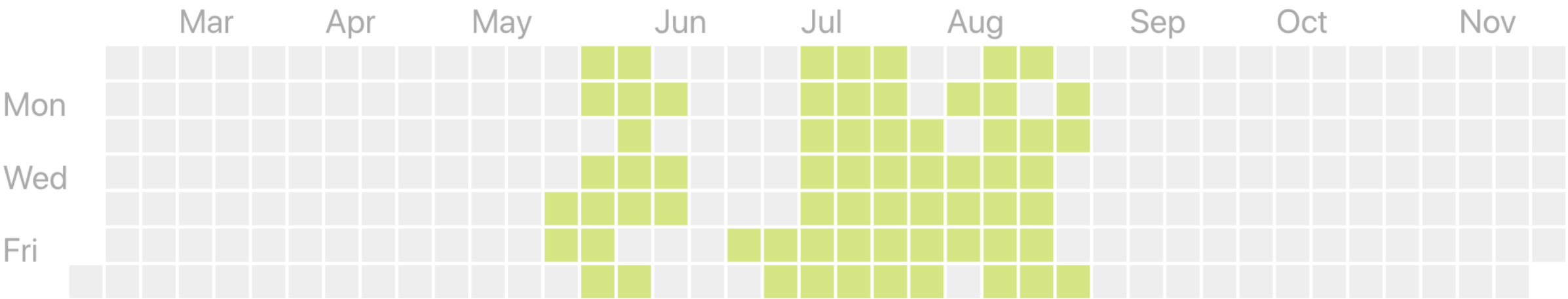Surgery – End of April
Female – Early 70's

Example usage by Patients
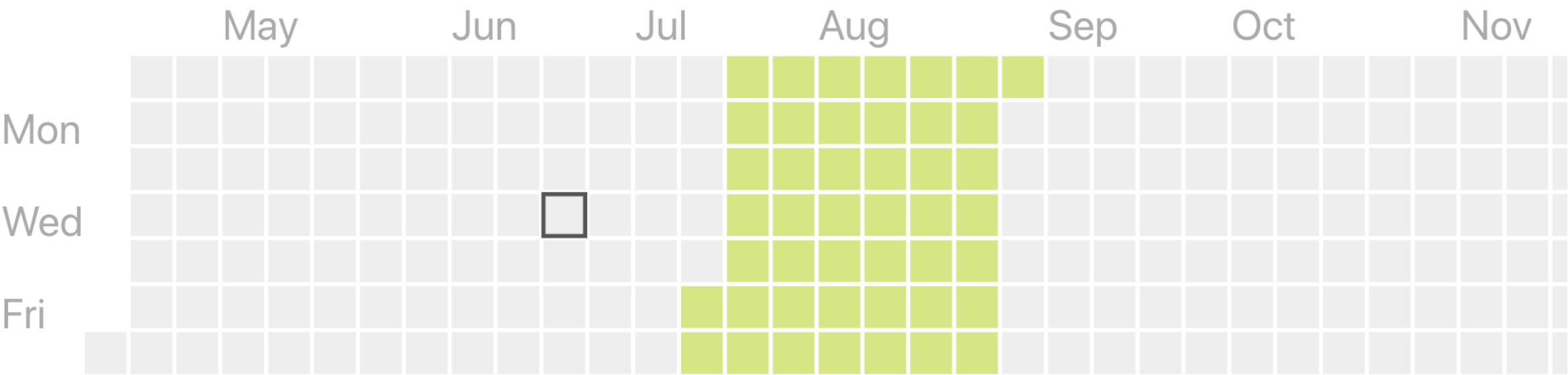# Green indicates used App on that day.

Total Knee Replacement
Surgery – Mid April
Male – Late 60's

Total Knee Replacement
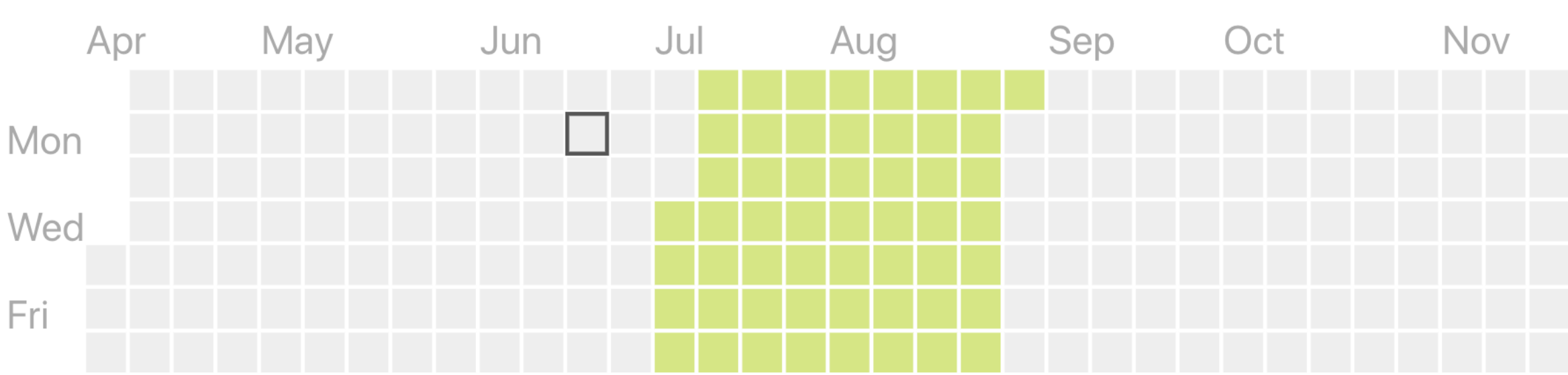Surgery – Early July
Female – Late 50's

Example usage by Patients

Prehab – surgery has not happened yet.

	May	Jun	Jul	Aug	Sep	Oct	Nov
Mon							
Wed							
Fri							

Total Knee Replacement
Surgery – Not yet happened – end of August
Female – early 50's
PreHab every day.

Pre and Post consistent usage

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
Mon								
Wed								
Fri								

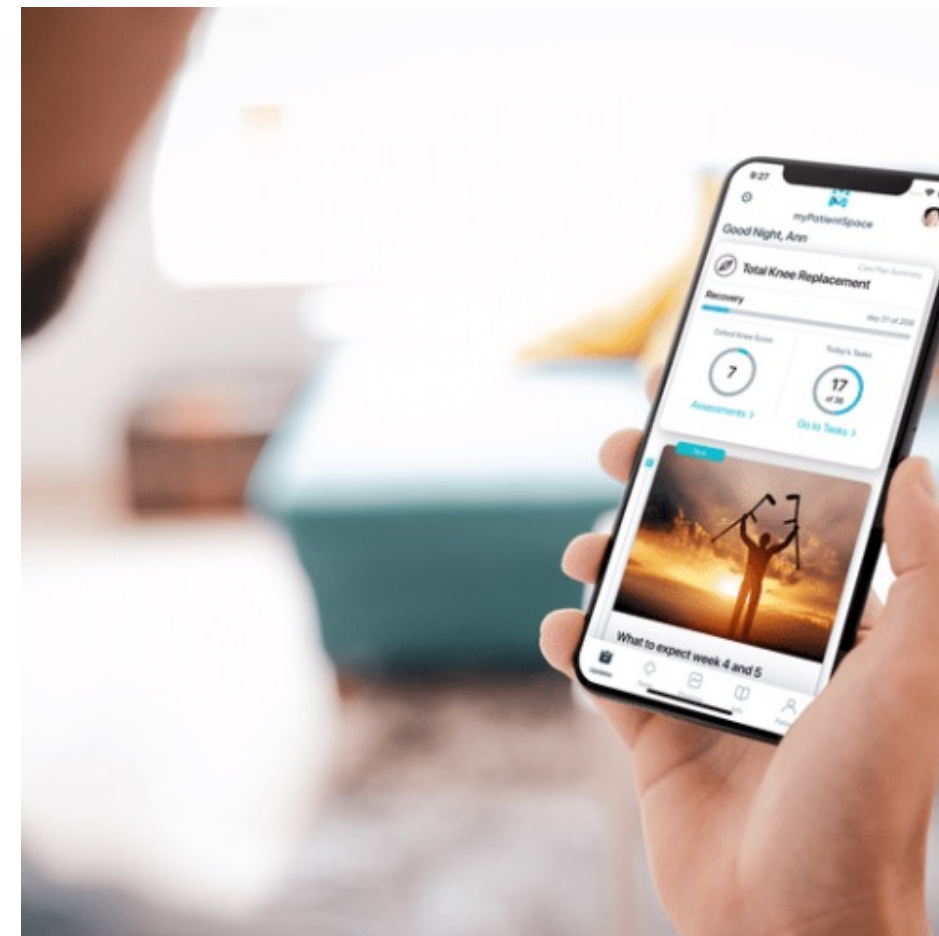Total Hip Replacement
Male – 78 years old
Surgery end of July.

How it works

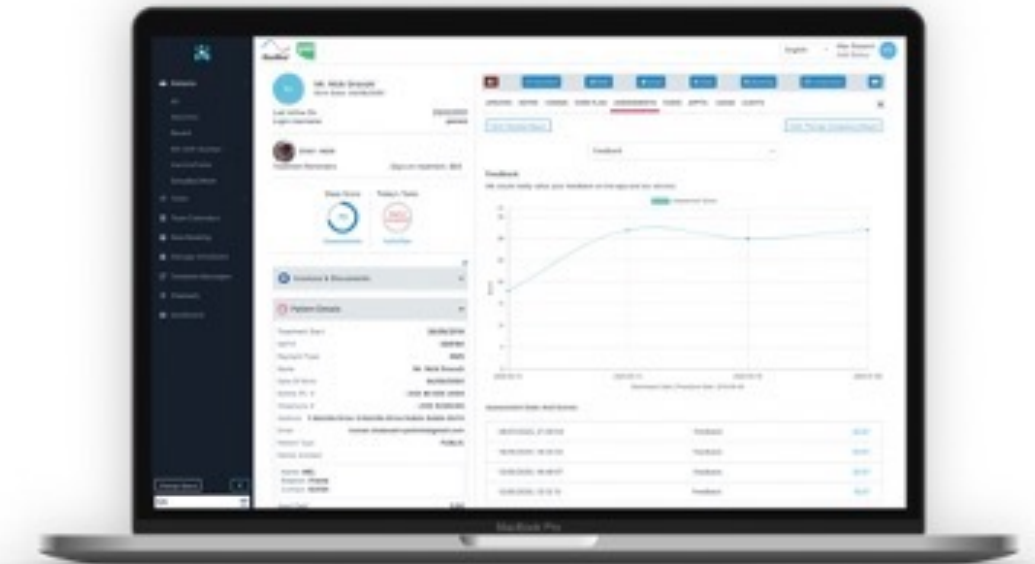*Proven:* **Live Across Multiple Diseases & Multiple Providers**

Rapid Configuration, No-Code, Drag-n-Drop

+

Digital Patient Companion – multiple treatments

Phone, Tablet, Web

+

Clinician interface, Care Management

Phone, Tablet, Web

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Thank You
Questions ?

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